



COVID-19 PRECAUTIONS

Rest assured that we at Delivered Health Solutions are doing everything we can to stay ahead of the current government advice regarding the current outbreak of Covid-19. Our customers mean the utmost to us and, therefore, we are following all national health and safety procedures given to us, including the sanitation of all equipment. Our staff follows rigorous hygiene procedures including frequent washing of hands.

In order to ensure our excellent service is upheld, we have put special measures in place to ensure our service engineers will not be a source of infection to our customers, and that in turn, they will also be protected.

Firstly, we can offer as a first port of call phone or video messaging, to try to fix the problem without being on site. If we can come out to you, the first precaution is the thorough and regular use of hand sanitizer before, during and after a job. Furthermore, we decontaminate all equipment before testing and before the item is handed back. For a thorough decontamination we are utilising electrostatic technology and TECcare Control high-level disinfectant.

We make sure that protective clothing is worn and protective equipment is used. Each set will be brand new per visit and disposed of considerately thereafter. This will comprise of overshoes, a face mask, a coverall suit and gloves. We will also be ensuring our staff have regular temperature checks, and, should anybody have a cough, cold or fever, they will be sent home in line with government advice.

We are closely following the government's code of practice with regards to prevention and control of infections and will adhere to any changes immediately. Please be sure we are doing all we can to be able to continue our work for you and to keep staff and customers alike safe and far from risk.

And always, if you have any questions please don't hesitate to call us on 0161 848 4000 or send an email to orders@careshop.co.uk